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Dear Families,

After so much time isolating from others and keeping our distance it is with joy we can now begin offering a return to groups. Both our Family Support and Early Intervention teams have a new schedule of programs. There is so much learning and growth that can be achieved in group programs because they are fun, especially when parents and carers get involved.

Also, our groups tend to be small and are a safe space for children to make new friends. In this way group programs help the development social and emotional skills and confidence, self esteem and resilience.

Our team of educators, therapists and assistants have been carefully preparing these programs and are very excited about delivering them so please get in touch if this is something you are interested in.

Billing for Travel

From May 1, travel time by keyworkers and therapists to provide NDIS supports will be charged both ways. If we are seeing your child at school, home or in the community we will no longer be charging a standard time. Workers will schedule sessions to see others in the same route to minimise costs to your plans as much as possible.

Billing for progress notes

From May 1, progress notes will be billed for the time taken instead of a set rate. For example, a note by the keyworker or therapist for a routine session with a minor adjustment of strategies may take 10 minutes; whilst a note for a long session, where a lot has happened that needs to be communicated, may take up to 40 minutes.

Emergency and disaster planning

As an NDIS registered provider we have a plan to manage disruption to services, particularly around communication with families and alternatives. This is an ongoing conversation and PlayAbility is open to consultation with families about this planning. Please get in touch if you would like to be a part of this.

Kind regards,
Geoff Johnson
CEO



The Committee members and staff of PlayAbility wish to acknowledge the Traditional Owners of the lands of the Bega Valley, and pay our respects to Elders past, present and future. We pledge in our endeavours to prioritise and embrace cultural diversity.

